



Annual Report

July 1, 2021 – June 30, 2022



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Our Mission

Titusville Area Hospital provides quality healthcare services with an emphasis on personal attention, compassion and respect.

Our Vision

Titusville Area Hospital will be an excellent community hospital defined as:

- *Providing access to high quality healthcare services enhanced by high-end technology appropriate to community need.*
- *Maintaining a highly qualified medical and support staff in a positive working environment focused on excellence.*
- *Remaining on a solid financial foundation.*

Our Values

- *Meet or exceed community standards for care expectations of patients and families.*
- *Maintain a positive and fulfilling working atmosphere that both motivates and allows caregivers and support staff to give their best.*
- *To ensure that the organization is adequately compensated for services provided, thereby maintaining viability as a critical regional healthcare and economic asset.*

Message from the CEO



Lee M. Clinton, FACHE CEO

It remains our pleasure to have served the local community for another year. Titusville Area Hospital (TAH) has been providing exceptional healthcare to our patients for over 120 years and has been meticulously planning to be a financially viable, high quality medical provider for another 120 years.

This year we continued to struggle with the effects of COVID-19, nationwide healthcare staffing shortages, and record inflation. Despite these monumental pressures we continue to add services, replace equipment, and plan for the future. This year we replaced our CT scanner with a state-of-the-art 128-slice scanner; and in Summer/Fall of 2022 added several new physicians as well as opened to the public a new retail pharmacy in downtown Titusville.

Our commitment, along with our parent-hospital, Meadville Medical Center; is to continue to grow, add services, and remain a locally governed independent health system. With your ongoing support we will continue that mission. Currently, TAH offers the following services:

- Behavioral Health
- Cardiac Rehabilitation
- Cardiology
- Dental Services
- Diagnostic Imaging
- Emergency Department
- Gastroenterology
- General Surgery
- Hospice & Palliative Care
- Intensive Transitional Care
- Medical/Surgical Unit
- Nephrology
- Obstetrics & Gynecology
- Oncology
- Orthopedics & Sports Medicine
- Outpatient Lab
- Outpatient Physical Therapy
- Pain Management
- Pediatrics
- Primary Care Physicians
- Speech and Occupational Therapy
- Wound Care

Titusville Area Hospital Leadership

Administration

Lee M. Clinton, FACHE – Chief Executive Officer (CEO)
 Jill Neely – Vice President of Revenue Cycle Services
 Kim Schell – Vice President of Patient Services (CNO)
 Holli Wolfe, FACHE – Associate Vice President of Operations

Board of Directors (as of Oct. 2022)

Jason Reagle - Chairman
 Larry Fledderman - Vice Chairman
 Steve Coleman - Secretary
 Richard Carr
 Patricia Walker
 Kenneth Winger
 Joe Carter
 Ken Butler
 Nicola Dent-Fisher
 Brenda Burnett
 Amy Ruot
 Shawn Sampson
 Mike Thomson
 Scott McAllister, MD
 Lee Clinton, CEO



Holli Wolfe, Kim Schell, Jill Neely and Lee Clinton

Titusville Area Hospital Medical Staff*

David Azar, MD	Pathology	Scott McAllister, MD	Internal Medicine
Sarah Barco, DO	Gynecology	Robert McMichael, DO	Anesthesiology
Rose Colt, DO	Family Medicine	Frederico Padin, MD	Urology
Ana Couto, MD	Anesthesiology	Nitin Patel, MD	Gastroenterology
Sandeep Dayanand, MD	Cardiology	Cristian Popescu, MD	Internal Medicine
Humberto Dorta, MD	Behavior Health	Jared Riel, MD	Anesthesiology
Felice Esposito, DO	Radiology	Theodore Rockwell, DMD	Dental
Michael Evankovich, MD	Urology	Dwain Rogers, MD	General Surgery
Roderick Fernandez, MD	Anesthesiology	John Sangl, MD	Emergency Med.
Leonard Ferreira, MD	Gynecology	Benjamin Shore, MD	General Surgery
Ekezie Francis, MD	Hospitalist	William Sonnenberg, MD	Family Medicine
Jeffrey Friedel, MD	Cardiology	Jay Stevens, MD	Hospitalist
Charley Gates, MD	Orthopedics	Gabriel Te, MD	Otolaryngology
Sara Guzick, DO	Gynecology	Frederick Teribury, MD	Hospitalist
Julie Hicks, D.O	Hospitalist	Haibin Wang, MD	Pain Management
Arthur Lewis, MD	Emergency Med.	Corey Webster, MD	Anesthesiology
Jessica Kriston, DO	Gynecology	Mary Wethli, DO	Emergency Med.
Brian Los, MD	Internal Medicine	Richard Whalen, MD	Internal Medicine
Jon Lundquist, DDS	Dental	Mark Whitney, MD	Anesthesiology
Narinder Malhotra, MD	Oncology	James Wilkens, Jr., MD	Internal Medicine
Marie Matthews, MD	Family Medicine	John Wilson, MD	Cardiology
Karandeep Maur, MD	Gastroenterology	Thomas Young, MD	Oncology
Jodi Maxfield, MD	Gynecology	James Zehner, MD	Family Medicine

*Currently Active at TAH



FY2022 by the Numbers



10,151

EMERGENCY DEPARTMENT VISITS



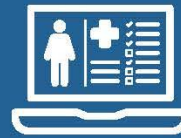
1,081

SURGICAL CASES



64,325

TOTAL OUTPATIENT VISITS



1,436

INPATIENT ADMISSIONS



255

TOTAL EMPLOYEES



92

PHYSICIANS



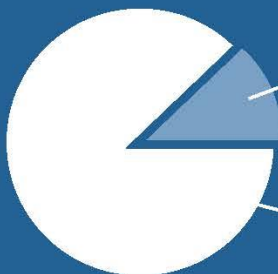
77

NURSES



1706

AUXILIARY VOLUNTEER HOURS



\$559,262

CHARITY CARE

\$1,550,366

BAD DEBT



38,372

PHYSICIAN CLINIC VISITS



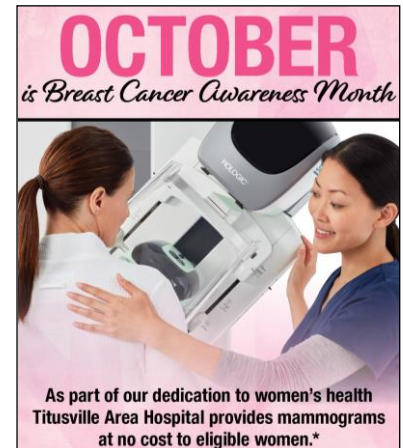
\$25,175

SPONSORSHIPS TO COMMUNITY ORGANIZATIONS

Community Benefit

Titusville Area Hospital is **MORE** than a hospital. TAH believes that it is crucial to be active in the community. TAH supports numerous agencies throughout the service area through monetary donations, participating in events, offering screenings and providing healthcare related education.

TAH offers support, education and testing to provide the earliest possible detection of breast cancer year round. TAH along with the Titusville Area Health Center Foundation also offers a program to support this initiative. The Breast Cancer Awareness (BCA) fund began in 2010. Since then, over 384 mammograms have been performed free of charge to patients in the TAH service area. If an area of concern is detected on the screening mammogram and further diagnostic testing is necessary, the program will also cover this cost of diagnostic mammograms and Ultrasounds performed at TAH. Doctors and staff help to identify patients that could benefit from this program and provide council to them about testing. The BCA fund is an ongoing program promoted to the community year round but more heavily in October.



In addition, TAH participates in national celebrations such as lab week, imaging week, hospital week, quality week, and doctors' day just to name a few. These special acknowledgements help to foster employee engagement and ultimately show the appreciation TAH has for all of the staff members.

TAH continues to provide COVID-19 vaccines to the public. Vaccine clinics are usually open every

Wednesday and are open to anyone needing a vaccine. The staff members have made this a great experience for anyone who attends. During the vaccine clinics for younger children, therapy dogs were brought in to make them feel comfortable. Easy registration, was available online or by telephone and was advertised on a multitude of medias.



In an effort to give back to the community, the TAH Medical Staff has awarded scholarships to area students since 1980. This year, the TAH Medical Staff provided \$6,500 in scholarships to local students attending college. This year the recipients were Logan Carll, Shianne Donovan, David Hauptman, Audrey Herman, Julia Johnson and Jareb McFadden. The scholarships are funded by donations from the medical staff, and recipients cannot be dependents of medical staff members. Eligible students are those residing within the service area of Titusville Area Hospital, are pursuing post-high-school training, have been accepted by or attending an accredited school, demonstrate financial need and show good moral character.

TAH offers many classes and educational opportunities to the public throughout the year. TAH representatives provide information about services, classes and education during community events such as, Oil Fest, the Crawford County Fair, YMCA events and many more. Among the classes offered are CPR, Advanced Cardiac Life Support, First Aid and AED training. The Community Blood Bank comes to TAH every other month to conduct blood drives to keep blood local.

Investing for the Future

TAH is pleased to announce the Imaging department has completed a major upgrade and renovation project. This project included the replacement of the Computed Tomography (CT) scanner. With the new Philips Incisive CT, TAH can offer patients the latest advances in CT imaging and provide valuable clinical insights every time. Accommodating a wide range of patient types and a wide range of exams, the new capabilities of this CT scanner allow for a patient centric service and high quality care, facilitating their comfort throughout the entire exam, along with low-dose technology and high quality standards of imaging.



This CT system is equipped with advanced technologies that allow us to:

- Provide excellent diagnostic CT imaging
- Uncover obscured pathology through improved visualization and assessment of tissue in proximity to metal implants
- Manage radiation dose through the full use of iterative reconstruction techniques and dose management tools
- Allow patients to experience high quality care with more direct bedside operation of the scanner, and build-in ambient features to enhance a positive environment.



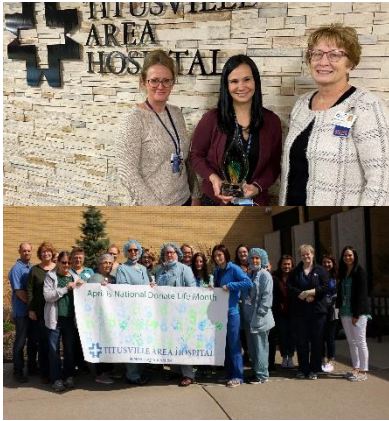
Our goal is to provide better clinical outcomes and enhance the patient experience throughout their exam. Patients appreciate being scanned at low dose and having a highly efficient exam and providers can be confident that consistent high quality and fast results are made possible.

This state-of-the-art Philips Incisive CT scanner helps doctors learn what's really going on inside. Computed Tomography has revolutionized diagnostic medicine. This advanced x-ray technique allows the doctor and radiologist to view bones, organs, blood vessels, and even the patient's heart in extraordinarily fine detail.

This information helps doctors confidently diagnose a wide variety of conditions. The Philips Incisive CT combines the latest CT technology with a comfortable and efficient design to help make the exam as comfortable as possible.

High Quality Healthcare

Titusville Area Hospital (TAH) is committed to providing the highest degree of excellence by delivering quality care while achieving optimal patient satisfaction. Our goal is focused on the patient’s individualized treatment and experience. To ensure we meet these goals, we participate in many state and national quality improvement initiatives that place a focus on the safety of patients and quality of healthcare delivered. As a small community hospital, we are very proud of our outcomes.



TAH received titanium level recognition for participation in the Hospital and Healthsystem Association of Pennsylvania (HAP) 2021 Donate Life Pennsylvania Hospital challenge. During this year’s challenge, 107 hospitals participated. Participating hospitals’ awareness and designation activities were captured on a scorecard. Some of the activities were Blue and Green day and a flag raising ceremony. Participating hospitals and health systems earned titanium, platinum, gold, silver, and bronze level recognitions. HAP honors those who dedicated significant effort to drawing attention to



the need for organ, eye, and tissue donors and encouraging new donor registrations throughout the challenge.

Over the years, TAH has received multiple awards. Being recognized by national organizations validates the dedication we put forth daily to ensure we provide quality care to each and every patient. Our staff also obtains individual goals of higher education, new certifications and healthcare specialties.



TAH Emergency Department Manager, Kim Schell, RN, CRNP, completed the National Rural Health Association’s (NRHA) Rural Hospital Chief Nursing Officer (CNO) Certification Program. The course consisted of 27 participants from across the country. The Rural Hospital CNO Certification Program was developed by CNO’s and assists rural hospitals in strengthening leadership skills in current and future CNO’s. Following the retirement of Brenda Burnett, Kim assumed the CNO position at TAH.

Lee Clinton, TAH CEO, received the NRHA Rural Hospital CEO Certification. This program is to improve life in rural America by stabilizing rural hospitals through education and engagement of current and future rural hospital CEOs to achieve leadership excellence resulting in healthy communities. The program is designed to take successful rural hospital CEOs to a new level of excellence, and to take aspiring rural hospitals CEOs to a solid foundation for leadership excellence.



Amber Ruth, RN, and Eliza Smith, RN achieved their Oncology Certification. They along with Trish Leach, RN make up the Oncology Department nursing staff (pictured on left). Meranda Cancilla earned her Risk Adjustment Coder Certification. Nina Buchanan, Kelly Chapel and Shelby Riddell all achieved their Central Sterile Technician Certification.

2021 Employee Service Recognition Awards

These are employees who reached a five-year milestone between January 1 and December 31, 2021. They were awarded certificates and given gift cards to celebrate their dedication to TAH.

Forty- Five Years

Lou Strawbridge

Forty Years

Kelly King

Thirty-Five Years

Jane Andrews Lee

Michelle Mailliard

Twenty-Five Years

Jennifer Thomas

Aggie Kightlinger

Janet Long

Twenty Years

Sonda Jackson

Marta Knight

Kelly Knapp

Sue Hazeb

Tammy Fry

Fifteen Years

Jennifer Borrows

Dena Whitman

Cathy Deets

Ten Years

Tanya Wright

Denise George

Five Years

Nina Buchanan

Jacqueline O'Toole

Katie Carroll

Verpa Buchanan

Megan Shaffer

Marybeth Reszkowski

Michelle Burdick

Marlo Maginnis

Employees recognized this past fiscal year for their outstanding dedication.

Susan Ei - Congratulations to TAH employee, Susan Ei. She has been with the hospital for 37 years. She has shown dedication, leadership, and quality in all her work. TAH is proud and lucky to have you on the team.



Evelyn Kerr with Susan Ei

Nancy Slater – Congratulations to TAH employee, Nancy Slater. She has been a loyal employee for 28 years. Nancy is part of the Pharmacy Department team. She is a caring and kind asset to the staff and hospital. Thank you, Nancy, for your many years of dedication.



Matt Ripoli with Nancy Slater

These employees received a \$50 Visa Gift Card and a reception in the Cafeteria where they are publically recognized for their dedication to TAH.

Titusville Area Hospital Foundation

Board of Directors (as of Oct 2022)

Ken Winger, Chairman
Larry Fledderman, Vice Chairman & Secretary
Lee Clinton, President
Karen Randall, Treasurer
Holli Wolfe, Director
Barbara English
Amy Felton
Tim Geibel
Abbe Popescu
Joyce Milberg



Grants and Contributions

The Foundation received multiple grants and numerous donations from families and organizations this past fiscal year, totaling \$444,929. A list of grants received this fiscal year can be viewed below. The Foundation is extremely grateful for the generosity of so many individuals and organizations.

- Helmer Rabild for Charities, \$14,767.00 – CT Replacement Program
- Harold D. Jones For Charities, \$15,477.00 – CT Replacement Program
- Bridge Builders Community Foundations, \$421.00 - Tionesta Health Center waiting room TV
- Five M Foundation, \$35,000.00 - Hospital Beds
- Fred Litner Fund - \$1,000.00 - Hospital Beds
- John Nesbit Rees and Sarah Henne Rees Charitable Foundation, \$150,000.00 - Hospital Beds
- AJ Sigismunda Palumbo Charitable Trust, \$25,000.00 - Hospital Beds
- Fleming Family Foundation, \$20,000.00 - Hospital Beds
- Doris Olsen Estate, \$5,000.00 - Unrestricted
- Doris Olson Estate, \$106,991.00 - Unrestricted
- Bowman Proper, \$3,080.00 - Tionesta Health Center, Office Phones

Golf Scramble

Raising over \$33,000 towards the hospital bed replacement project, this year's golf scramble was a giant success! Thirty-two teams, many sponsors and volunteers made this possible.



Many of the new services and renovations have been partially funded by generous donors in the community. To support TAH through a tax deductible donation, visit Titusvillehospital.org or call the Foundation at 814-827-8717 to learn more.

Auxiliary

Beginning July 2021, auxiliary members started once again volunteering and helping at the escort desk near the entrance. They were a welcomed sight to so many employees, patients and visitors. They have helped with registration, information services and have given needed encouragement to all with their warm presence. In fiscal year 2022 the volunteers logged approximately 1706 hours.

One of the auxiliary's major fundraisers is the Lights of Love event. In December 2021, this annual event raised nearly \$7,000. The auxiliary was able to contribute \$6,493.11 back to various TAH departments to purchase items needed to enhance patient care. The departments contributed to this year include:

Imaging Department- Cabinets for the new CT room

Nursing - Room saver recliners for patient rooms

Tidioute Health Center- Lab Draw chair

Dietary Department- Insulated heated bases for patient meal service

Patient Access/Registration- Paint, flooring and labor for a small renovation of this space

Oncology- Blind Installments (anonymous donor from the auxiliary donated towards this directly)

Outpatient Physical Therapy- Therapy equipment, weight scales and a dosing device for specific prescription medications

The snack shop/gift shop located at the entrance of the hospital, has remained closed since the beginning of the pandemic. This snack shop was managed and operated by the auxiliary volunteers and one dietary staff member for many years. The gift shop was managed and operated by the auxiliary as well. Both of these shops have come to an end and will not be reopening. There was a final sale of items from the gift shop in March. This 2-day sale allowed staff and public to purchase items at a discounted price. All funds raised went to the auxiliary. Any addition items that did not sell were donated to the Retail Pharmacy for their home goods section. The future of the gift/snack shop space has not been decided upon.



Providers and Services at TAH

Cardiac Rehabilitation

Titusville Area Hospital
814-827-1851 ext 4640

Cardiology

Sandeep Dayanand, MD
Jeffrey Friedel, MD
John Wilson, MD, FACS
TAH Physician Services
814-827-8815

Dental

Jon Lundquist, DDS
Theodore Rockwell, DMD
TAH Physician Services
814-827-9770

Emergency Medicine

Titusville Area Hospital
814-827-1851

ENT

Gabriel Te, MD
TAH Physician Services
814-827-4377

Family Medicine

Rose Colt, DO
Marie Matthews, MD
James Zehner, MD
TAH Physician Services
814-827-9770
William Sonnenberg, MD
814-827-4665
Tidioute Health Center
814-484-3096
Tionesta Health Center
814-755-3631

Gastroenterology

Karandeep Maur, MD
Nitin Patel, MD
TAH Physician Services
814-452-2767

General Surgery

Dwain Rogers, MD
Benjamin Shore, MD
TAH Physician Services
814-827-9770

Hospice of Crawford County

Titusville Area Hospital
814-827-0330

Imaging Services

Titusville Area Hospital
814-827-1851 ext. 4890

In-Patient Rehabilitation

Intensive Transitional Care
Titusville Area Hospital
814-827-1851

Internal Medicine

Jay Stevens, MD
James Wilkens, Jr., MD
TAH Physician Services
814-827-9770

Internal Medicine

Brian Los, MD
Scott McAllister, MD
Cristian Popescu, MD
Richard Whalen, MD
Oil Valley Internal
Medicine
814-827-9675 OR
814-676-0431

Laboratory

Titusville Area Hospital
814-827-1851 ext 2370

Nephrology

Randy Zelen, MD
TAH Physician Services
814-827-8817

OB/GYN

Sarah Barco, DO
Sara Guzick, DO
Jessica Kriston, DO
Jodi P. Maxfield, MD
Meadville OB/GYN
Assoc. at Titusville Area
Hospital
TAH Physician Services
814-333-5888
Leonard Ferreira, MD
Lake Erie OB/GYN at
Titusville Area Hospital
814-827-7229

Occupational Therapy

Titusville Area Hospital
814-827-1851

Oncology

Thomas Young, MD
Narinder Malhotra, MD
Titusville Area Hospital
814-827-8775

Orthopedics

Charley Gates, MD
TAH Orthopedics & Sports
Medicine
814-827-9700

Pain Management

Haibin Wang, MD
Titusville Area Hospital
814-827-1851

Pediatrics

Elaina Diaz, MD
Maria Munoz, MD
Oak Street Pediatrics
814-827-7004

Physical Therapy

TAH Outpatient
Rehabilitation
814-827-0354

Speech Therapy

Titusville Area Hospital
814-827-1851

Urology

Michael Evankovich, MD
Titusville Area Hospital
814-827-8965
Frederico Padin, MD
Titusville Area Hospital
814-827-3636

Wound Clinic

James Lane, MD
Titusville Area Hospital
814-827-8877



TITUSVILLE
AREA
HOSPITAL

MORE
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406 W. Oak Street • Titusville, PA 16354
(814) 827-1851 • TitusvilleHospital.org